

Ei Connected Home Automation Quality Checklist

RING DOORBELL

- Unit should be powered with a solid white LED ring. Verify the chime is working when pressed.
- Verify the packaging and Ring screwdriver were left for the homeowner.
- Verify the security screw for the cover is installed in the bottom of the faceplate.
- Check that there isn't any caulking around the unit that would prevent the homeowner from easily removing the faceplate and accessing the setup button.

MOTION SENSOR

- Double-sided tape attachment is acceptable for motion sensor.
- Typically, they are in the family room facing towards the front of the house and not aimed at windows.

CO/SMOKE

- Should be installed within 6 inches of Smoke Detector on the main floor. Avoid installation near kitchen.

DOOR SENSORS

- Make sure the door sensors are installed on front door, back door and garage entry doors. If there are only two doors, ensure trade leaves the extra sensor with the rest of the packaging for homeowner to install where desired.
- Ensure surface was wiped cleaned when using the included double-sided tape. Verify the sensors are securely adhered.
- Spacing should be no more than 1 inch between the sensor and magnet.
- Ensure the sensors' packaging was marked with the location by the trade and left in the enclosure.

LEVEL LOCK

- Inspect the door jamb to verify it is mortised properly to ensure the Level strike plate fits.
- The hole should be bored out 1" to ensure the bolt fully extends. It should be cleared of any debris to ensure proper operation.
- When manually operating the bolt, there should be no resistance. Manually throw the bolt with the door open, if you notice any resistance or it feels tight, the Schlage screws may have been overtightened. Now with the door closed, manually throw the bolt, without pushing or pulling

the door, and make sure it extends all the way out without hitting the strike plate. This is the most common issue with warranty claims.

- ❑ Make sure that the battery is not installed in the lock. It should be left for the homeowner to install when they're ready to activate the lock.

MEDIA PANEL

- ❑ Verify the trade used the included enclosure locks, shelf for primary eero, and that the branded box is neatly placed inside the enclosure. Ensure locks close correctly.
- ❑ Make sure the Branded box has not been tampered with by checking the tamper-proof tape.
- ❑ Check that attached envelope contains all necessary paperwork, including Sensor boxes and Installer Checklist.

MY Q

- ❑ The myQ door sensor should be installed on the top panel, on left or right side of garage door. Battery tab should not be pulled and be left intact.
- ❑ Hub should be installed on the ceiling 4-6 feet from the garage door opener, and within 4 feet of the AC power outlet.

FLO

- ❑ Unit should be installed "in-line" with the main shutoff valve.
- ❑ Confirm that there's an electrical outlet installed near the Flo device, within 3 feet.
- ❑ Power supply for the Flo shutoff valve should be neatly managed, tie-wrapped to the pipe and plugged into power.

THERMOSTAT

- ❑ Ensure thermostat is Z-wave model. In the menu screen there shouldn't be an option to setup Wi-Fi settings. Pull the unit off the wall and look for a ZW (correct) or WF (incorrect) in the part number.
 - Note- your division may be using a different smart thermostat due to local code or regulations. Verify with your purchasing team.